

FPT DPS AUTOMATES THE REMITTANCE PROCESS FOR A GLOBAL BANK'S BRANCH IN HANOI

The client

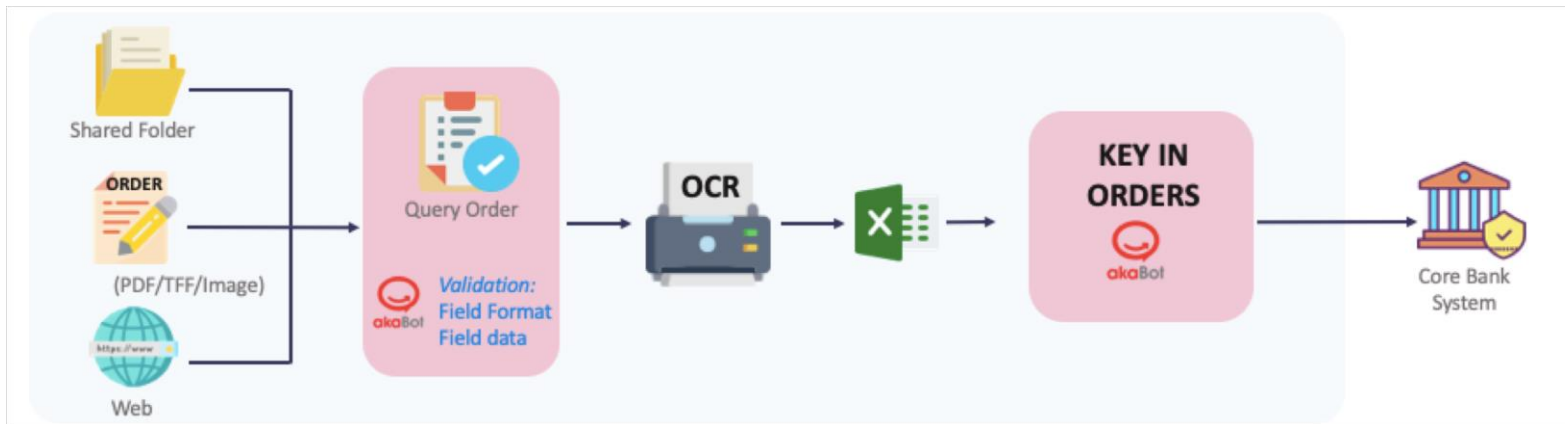
The Client is Hanoi Branch of a mega bank in Japan, with over **200** employees and serve more than **10.000** corporators. Their remittance process is executed manually and regularly had errors.

The requirement

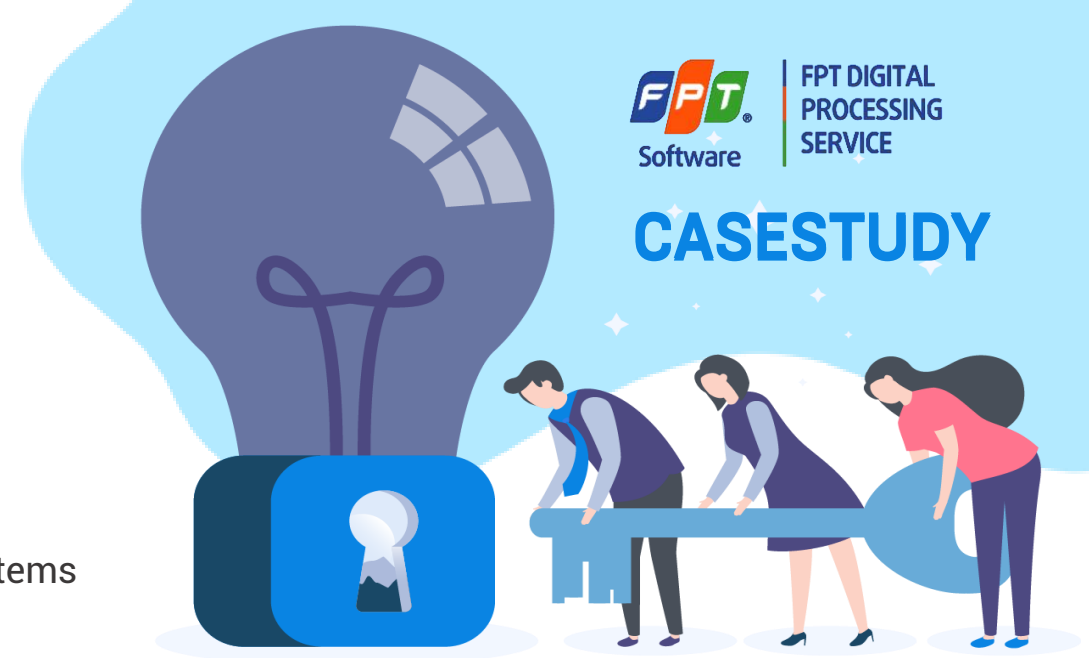
Apply RPA to automate the business process without impacting on existing systems after standardizing remittance process and remittance form.

The outcome

Over **1000 transactions** are automatically handled every day by robots which helps reduce mistakes, time and cost.



CASESTUDY



Industry: Banking and Finance

Benefit:

24/7 Available 24/7



Reduced effort: 60%



Reduced processing time: 80%



Decreased human mistake: 50%



Implementation time: 10 weeks